

APPENDIX B. Localities Feedback Examples April – August 2016

I wanted to take the time to highlight an excellent response I received from a member of the Localities team, last week. The email was packed full of concise, objective and knowledgeable information, which left me feeling as though I knew exactly what the situation on the ground was.
Email from Environmental Health Specialist 08 August

Thank you so much. I really appreciate such a swift response.
Email from Okehampton Resident regarding street cleansing follow up 27 July

Congratulations for resolving dog fouling issues in North Tawton
Feedback from a resident about a Locality Officer at an engagement event in Okehampton 27 July

Just a quick note to say a big thank you for Localities helping me out with a site clearance issue over the last few months.
Email from Senior Case Manager, Customer First 16 July

If I haven't said it before you guys are brilliant!
Email from West Devon Member re waste collection in Tavistock 16 June

@WestDevon_BC thanks for calling round about the cardboard issue, much appreciated
Tavistock resident on Twitter 10 May

Splendid work, well done!
Email from West Devon Member, Tavistock 29 April

I just wanted to say thank you to you all the hard work, dedication and commitment that ensured this was a success. You outstripped my expectations, thank you.
Email from Strategy & Commissioning Lead Specialist re Waste Review consultation 01 April